

Primary Schools 2006/2007



Curriculum IT Support Services

ICT support for primary schools and educational establishments across Kingston Upon Hull

New Curriculum IT Support Levels

Learning Services IT are pleased to announce we now offer IT support services for curriculum systems independently of administration systems (SIMS) support.

We have, over the past three years, become a recognised, accredited IT support provider to schools which is backed by the excellent feedback we have received from your colleagues within Hull schools.

We have come to recognise, in refining our services that some schools require a slightly different service to the levels offered by our present Service Level Agreement.

Many schools have enquired if they can have the technical or peripatetic portion of the SLA to cover the curriculum as they are content with the existing level of support provided for their administration (SIMS) systems.

With all this in mind, we feel the time is now right to extend our services to provide just this type of support. Four bespoke options have been created (in addition to our current SLA levels) which are as follows

Curriculum IT Support 19

£2,620 per annum

On site technical support for ½ day per fortnight (19 visits through the academic year) and access to training & project management at reduced costs.

Curriculum IT Support 38

£5,170 per annum

On site technical support for ½ day per week (38 visits through the academic year) and access to training & project management at reduced costs.

Curriculum IT Support 48

£6,170 per annum

As above but with technical support for ½ day per week all year round (48 visits through the academic year). The additional 10 visits can be used as determined by the school or during major upgrades or projects throughout school holidays.

Curriculum IT Support 76

£9,470 per annum

As above but with on-site technical support for two 1/2 days per week (Term time only, 76 visits). During school holidays an allotted time of one full week is available for major upgrades or managed tasks within the school.

To discuss any of these services, please call 613972

